



# SILVA FLOORS MAINTENANCE ADVICE

## SILVA FLOORS MAINTENANCE PRODUCTS SOAP:

- Our Silva Floors soaps have been specifically developed and tested on Silva Floors parquet floors. Combined with a fresh neutral scent.
- The correct use of the appropriate maintenance products also guarantees the maintenance of the warranty on your floor. It prevents layer build-up: dirt and unsanitary residues are removed and the original character of your floor is preserved.
- The low pH-value guarantees that the top layer is not affected. Simple, easy, and efficient. These Silva Floors soaps are available at your dealer.

## 1. SILVA FLOORS MAINTENANCE IMMEDIATELY AFTER INSTALLATION:

Your Silva Floors floor is finished and ready when you buy it, so it should not be sanded. After installation, the floor most of the times need a thorough cleaning. It is important to observe the following instructions:

1. Remove all bulky waste with a soft broom and/or vacuum cleaner.
2. Clean the (V) grooves with a vacuum cleaner (incl. Brush attachment)
3. Take 2 buckets with approx. 5 liters of lukewarm/warm water each and add approx. 1 cup of soap to one of the buckets (1:40). Clean the floor with the mop and soapy water.

Remove loose dirt with the mop and then rinse this mop in clean water. Dip the mop in the clean soap solution, squeeze out and mop the floor one more time, let it dry subsequently.

Note: Do not mop the floor with clean water afterwards!

## 2. DAILY MAINTENANCE OF YOUR SILVA FLOORS FLOOR:

A classic vacuum cleaner is usually used to remove loose dirt from our parquet floors. Use the parquet brush of your vacuum cleaner for this. This makes it easy to clean the grooves filled with loose dirt.

***!Do not use impregnated disposable wipes. These products often contain oily substances where the dust sticks, it also leaves stains on the floor, and it is able to affect the color.***

## 3. REGULAR MAINTENANCE OF YOUR SILVA FLOORS PARQUET (FULFILLED ONCE EVERY 14 DAYS):

The frequency of slight damp maintenance depends on the load and the contamination of the floor. Cleaning too often and with too much damp is unnecessary and can even irreversibly damage your floor.

1. Add 1 cap of Silva Floors (soap) to a bucket with 5 liters of lukewarm/warm water
2. Soak the mop in this soap and squeeze it out.
3. Always pull the mop back towards you and make a zig-zag movement across the floor (in the longitudinal direction of the planks)
4. Cover the entire floor without lifting the mop.
5. Spread the moisture over the floor as evenly as possible.

6. If your floor is still not clean, use the mop in a 2nd bucket with clean water before using restart at point 2.
7. Never pour the bucket of solution over the floor.
8. Always mop with a dry microfiber cloth until the moisture is dissolved.

## 4. ANNUAL MAINTENANCE FOR SILVA FLOORS PARQUET WITH MAINTENANCE OIL:

1. Depending on your choice of flooring (color) you should use transparent or white maintenance oil.
2. Clean your floor regularly as described in the section maintenance.
3. Make sure the floor is dry, free of dust and grease.
  - A. Apply maintenance oil very thin and even using a cloth or brush.
  - B. Allow the oil to pervade for a few minutes using a polishing machine, brush or a fluff-free cloth.
  - C. Afterwards, scrub the entire surface with a dry pad or fluff-free cloth.
4. Do not load the floor for the next 12 hours!
5. 1 liter = ± 75 m<sup>2</sup>

## 5. REMOVE STUBBORN DIRT WITH THE USE OF OUR SILVA FLOORS STAIN CLEANER:

***(note: cannot be used on our "bleached" colored floors. Let your professional dealer advise you)***

### Local stains

Apply Silva Floors stain remover to the stain and leave it on for a few minutes. Remove the stain by wiping it off with a clean cloth dampened with lukewarm water. Repeat if necessary.

### Chocolate, fat, fruit juice

Use warm water to which the stain remover has been added. Drinks, wine

### Stripes due to rubber or plastic materials

Wipe with a dry cloth, use Silva Floors stain remover.

### Urine, blood, ....

Immediately wipe away with a dry cloth, use stain remover.

### Nail polish, shoe polish, lipstick, tar, etc.

Immediately wipe off with a dry cloth, use stain remover.

### Scratches

Small scratches can be removed with our maintenance soap. Outdated and heavily damaged floors with our maintenance oil.

### Recover the dull look of the floor

Silva Floors maintenance soap restores the original look of the floor.

### Pits/deep scratches (damage, e.g. caused by a falling object such as a knife)

Ask your dealer for a possible solution. This can be resolved with the use of a color reparation solution.



### Silva Floors

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SILVA FLOORS - 2020/juni



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### **Candle wax and chewing gum**

Allow to harden, then carefully scrape it off manually (do not use abrasive / scratching tools).

### **SILVA FLOORS TIPS:**

- Sand, stones, furniture, ... can scratch your floor. It is important to take precautions here by lifting furniture instead of dragging it and providing felt pads under chairs or furniture. Office chairs should be fitted with soft wheels.
- Provide a clean-off zone for areas with an entrance from the outside. Provide a mat that is large enough and cleaned frequently.
- Always follow the instructions of the cleaning and maintenance product. It is recommended to choose the Silva Floors products: they guarantee perfect compatibility with Silva Floors flooring.



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